



# Terms and Conditions

35 BLACKS ROAD ARCADIA NSW 2159

[info@petitepets.com.au](mailto:info@petitepets.com.au)

0414 844 129

By making a booking with us you have agreed to the following terms and conditions:

## VACCINATIONS

Dogs must have annual vaccinations including canine cough and proof provided at check in. Cats annual F3 or F4. Flea treatment/worming must be current.

## MEDICAL ATTENTION

Emergency contact is required. Should your pet need to visit a vet you will be notified immediately. If we be unable to reach you then treatment deemed appropriate by the vet will be provided at a cost to you. Petite pets and employees will not be responsible or liable for any claim, loss, or compensation or other monetary amount arising out of or in connection with any injury, illness, trauma, death, or condition suffered by your animal which may occur whilst or as a result of boarding with us.

## DISCLOSURE

Disclosure of Medical or behaviour problems must be made at time of booking. Petite Pets has right to charge single accommodation prices for dogs who cannot share. I agree my dog can socialise with other dogs of similar size and temperament.

## DEPOSITS FOR PEAK PERIODS

Due to high demand, we ask for a non-refundable deposit to secure the room.

Peak (school holidays) \$200 per pet

High Peak (Christmas and Easter) \$300 per pet

Above to be paid within 48 hours of confirmation email into Petite Pets Cottage ANZ 012 321 a/c 221104794 Balance on departure paid by cash/eftpos.

## DEPOSITS FOR OFF PEAK TIMES

No deposit is required but please let us know if your plans change.

## CANCELLATION

Credits for future bookings will be given for a period of 12 months, but no refunds. Notice of cancellation is 30 days school holiday peak periods. Cancellation notice is 60 days 24th December to 24th January and Easter Thursday to Tuesday. Deposits will be forfeited for any cancellations without due notice. Days booked are days charged during peak periods.

## FEES

Fees are per night and day. Pick up before 11am it's per night charge. Pick up at 4 pm it's an extra day charge as we can't allocate the space to someone else.

I have read, understand and agree to the conditions of boarding.

Signed.....

Date.....

Please refer to our website, [www.petitepets.com.au](http://www.petitepets.com.au) for further information including pricing, accommodation, frequently asked questions, arrival and departure times.